FAQs FOR REGISTRATION FOR THE EQUITY GROUP HOLDINGS PLC 19TH ANNUAL GENERAL MEETING (AGM)

1. **How do I register for the AGM?**
A shareholder can register to participate in the Equity Group Holdings Plc AGM to which will be held virtually on Wednesday, 28th June 2023 at 10.00am by dialing *370# on your Equitel mobile telephone line and *483*084# on your Safaricom, Airtel or Telkom mobile telephone and follow the various prompts regarding the registration process.

Any Shareholder domiciled outside of Kenya and wishing to participate in the meeting should send an email to Image Registrars via EquityAGM@image.co.ke providing their details i.e., Name, Passport/ID Numbers, their CDSC Account Number and Mobile telephone number requesting to be registered. Image Registrars shall register and send them a confirmation once registered

Registration opened on Tuesday, 6th June 2023 at 9.00am and will close on Monday, 26th June 2023 at 10.00am.

2. **What time does the AGM start and end?**
The Annual General Meeting (AGM) shall start on Wednesday, 28th June 2023 at 10.00am and end on Wednesday, 28th June 2023 at 1.00pm.

3. **I do not recall my CDS Account number/I have not managed to register successfully?**
Kindly dial the following helpline number +254709-170-037/ 709-170-000 from 9.00am to 5.00pm on Monday to Friday. Any shareholder outside Kenya should dial the helpline number to be assisted to register or send an email to EquityAGM@image.co.ke.

Any shareholder who does not successfully register will be assisted by Image Registrars Limited. Image Registrars Limited are the external consultants working with Equity Group Holdings Plc on the Annual General Meeting virtual meeting logistics. Kindly send an email to EquityAGM@image.co.ke.

4. **How will I participate in the AGM /what next after successful registration?**
Registered shareholders will continuously receive messages via SMS and Email reminding them that they can send in their questions either via USSD or Email.

Shareholders will also be alerted to propose or second resolutions as well as to Vote.

Duly registered shareholders and proxies will receive an SMS prompt on their registered numbers or emails 24 hours prior to the start of the AGM acting as a reminder of the AGM.

A second SMS or Email prompt shall be sent 1 hour ahead of the AGM reminding duly registered shareholders and proxies that the AGM will begin in an hour's time and providing a link to the livestream.

Duly registered Shareholders and proxies may follow the proceedings of the AGM using the live stream platform and may access the agenda. Duly registered Shareholders and proxies may vote (when prompted by the chairman) via the USSD prompts.

5. **How do I raise any queries on the AGM Agenda?**
Duly registered shareholders and proxies may submit questions via the email address provided in the AGM Notice, mailing or physically drop their written questions to the registered office of the Equity Group Holdings Plc.

Duly registered shareholders and proxies can also send their questions by dialing the USSD codes *370# on your Equitel mobile telephone line and *483*084# on your Safaricom, Airtel or Telkom mobile telephone and follow the various prompts to ask a question.

All questions and clarifications must reach the Equity Group Holdings Plc on or before Friday, 23rd June 2023 at 1:00 pm for those requiring responses ahead of the AGM, but shareholders can continue forwarding questions thereafter and responses will be provided for during and after the AGM.

6. **How do I receive the response to the queries/questions I have raised?**
Following receipt of the questions and clarifications, the Directors of the Company shall provide written responses to the questions and clarifications received to the return physical address or email address provided by the Shareholder no later than 10:00 am on Tuesday, 27th June 2023. A full list of all questions received, and the answers thereto will be published on the Company's website not later than 10:00 am on Tuesday, 27th June 2023 available at https://equitygroupholdings.com/agm-annual-general-meeting/.

7. **How do I update my details in the Register?**
If you are a CDS account holder, please visit your stockbroker and update your details.

If you are a certificate holder, please visit the Share Registrar's office or reach out through email to EGHAGM2023@equitygroupholdings.com.

You can also visit CDSC at Nation Centre Building, 10th floor and update your details from there.

8. **When will the Dividends be paid?**
When the shareholders approve the motion to pay dividends at the 19th AGM, dividends shall be paid on or before 30th June 2023 to the shareholders on the register as at the close of business on 19th May 2023.

9. **Can I change my Dividend payment mode?**
Please contact the Shares Registrar on email address:
David.barbengi@equitybank.co.ke or EGHAGM2023@equitygroupholdings.com
Contact: +254 763 242 171

10. **I have not received my past dividends?**
Please contact the Shares Registrar on email address:
David.barbengi@equitybank.co.ke or EGHAGM2023@equitygroupholdings.com
Contact: +254 763 2421 71

11. **When does voting close?**
At 1.00 p.m. EAT on Wednesday, 28th June 2023

12. **Where do I drop the Proxy Form?**
The Proxy Forms should be emailed to EGHAGM2023@equitygroupholdings.com or lodged with the Equity Group Holdings Plc Company Secretary at the Equity Group Holdings Plc's Head Office situated at Equity Centre, 9th Floor, Hospital Road, Upper Hill, Nairobi, or to Image Registrars Ltd's offices at 5th Floor, Absa Towers (formerly Barclays Plaza), Loita Street; postal address at P.O. Box 9287- 00100 GPO, Nairobi, email address EquityAGM@image.co.ke not later than 10:00am on Monday, 26th June 2023.

13. **Where do I get more information on the proposed corporate transactions such as the ESOP and incorporation of entities?**
A detailed Circular to Shareholders which provides more information on the proposed corporate transactions is available on the Company's website https://equitygroupholdings.com/agm-annual-general-meeting/.

14. **Why is the company increasing the maximum number of Directors?**
The company has over time grown expanding into diverse business activities and into different jurisdictions. Consequently, the need to expand the Board to bring on board diverse skills for more effective oversight.

EQUITY