

AGENT BANKING TARIFF GUIDE - EFFECTIVE 01st MAY 2026



AGENT CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Branch	<input type="text"/>			Days of operation		
Telephone No	<input type="text"/>			<input type="text"/>		
Location	<input type="text"/>			Hour of operation		
	<input type="text"/>			<input type="text"/>		

SERVICES AVAILABLE

Withdraw Cash	<input type="checkbox"/>	Balance Enquires	<input type="checkbox"/>	Domestic Money Transfers	<input type="checkbox"/>	Payment of Retirement and Social Benefits	<input type="checkbox"/>
Account Opening Origination	<input type="checkbox"/>	Buy Airtime	<input type="checkbox"/>	Facilitating Loan repayments	<input type="checkbox"/>	Insurance	<input type="checkbox"/>
Deposit Cash	<input type="checkbox"/>	Bill Payments	<input type="checkbox"/>				

TARIFF GUIDE

AGENCY BANKING - REFUGEE CAMP EQUITY DUUKA

Cash Withdrawal (EQUITY DUUKA)		BILL PAYMENTS (UMEME, NSSF payments, URA deposits, School fees deposits & Other Billers)	
Tier	Charge	Tier	Charge
UGX 5,000 - 10,000	UGX 600	UGX 5,000 - 300,000	UGX 2,000
UGX 10,001 - 60,000	UGX 900	UGX 300,001 - 1,000,000	UGX 2,600
UGX 60,001 - 150,000	UGX 1,400	UGX 1,000,001 - 2,500,000	UGX 3,000
UGX 150,001 - 300,000	UGX 2,000	UGX 2,500,001 - 4,000,000	UGX 3,500
UGX 300,001 - 600,000	UGX 3,200	UGX 4,000,001 - 10,000,000	UGX 8,000
UGX 600,001 - 1,000,000	UGX 4,000	UGX 10,000,001 and above	UGX 10,000
UGX 1,000,001 - 2,500,000	UGX 5,500		
UGX 2,500,001 - 4,000,000	UGX 10,000		

- NWSC payments are all charged UGX 1,000
- School fees payments are all charged UGX 2,000

TRANSACTION LIMITS

	PER TRANSACTION	PER DAY
Maximum Withdraw (APP & USSD)	UGX 4,000,000	UGX 50,000,000
Maximum Deposit	UGX 100,000,000	OPEN
Minimum Deposit	UGX 5,000	UGX 5,000

All Cash Deposits are **FREE**

MORE INFORMATION

- Bank charges shall be deducted directly from the customer's account and NO extra charge should be paid to the agent
- All charges will be accompanied by an additional 15% Excise Duty, as required by law and payable to URA
- Services shall be provided subject to availability of funds
- Card withdrawals as per the card limit
- When making a transaction, your National ID is required for identification
- You will receive a confirmation SMS or receipt for every transaction
- In the event that the Equity Bank systems are down, no transaction can be conducted
- Never disclose your PIN to anyone. **YOUR PIN IS YOUR SECRET**

For any queries call our Contact Centre on **TOLL FREE 0800 211 403 | 0800 232 700**