



AGENT CODE

Branch

Telephone No

Location

Days of operation

Hour of operation

SERVICES AVAILABLE

Withdraw Cash

Balance Enquires

Domestic Money Transfers

Payment of Retirement and Social Benefits

Account Opening Origination

Buy Airtime

Facilitating Loan repayments

Insurance

Deposit Cash

Bill Payments

TARIFF GUIDE

AGENCY BANKING - EQUITY DUUKA			
Cash Withdrawal (EQUITY DUUKA)		BILL PAYMENTS ( UMEME, NSSF payments, URA deposits, School fees deposits & Other Billers )	
Tier	Charge	Tier	Charge
UGX 0 - 60,000	UGX 1,000	UGX 0 - 30,000	UGX 1,000
UGX 60,001 - 150,000	UGX 2,000	UGX 30,001 - 60,000	UGX 1,500
UGX 150,001 - 300,000	UGX 2,500	UGX 60,001 - 300,000	UGX 2,000
UGX 300,001 - 600,000	UGX 3,500	UGX 300,001 - 1,000,000	UGX 2,600
UGX 600,001 - 1,000,000	UGX 4,500	UGX 1,000,001- 2,500,000	UGX 3,000
UGX 1,000,001 - 2,500,000	UGX 6,000	UGX 2,500,001- 4,000,000	UGX 3,500
UGX 2,500,001 - 4,000,000	UGX 10,000	UGX 4,000,001- 10,000,000	UGX 8,000
		UGX 10,000,001 and above	UGX 10,000
		• NWSC payments are all charged UGX 1,000 • School fees payments are all charged UGX 2,000	

TRANSACTION LIMITS		
	PER TRANSACTION	PER DAY
Maximum Withdraw (APP & USSD)	UGX 4,000,000	UGX 50,000,000
Maximum Deposit	UGX 100,000,000	OPEN
Minimum Deposit	UGX 5,000	UGX 5,000

MORE INFORMATION

- Bank charges shall be deducted directly from the customer's account and NO extra charge should be paid to the agent
- Services shall be provided subject to availability of funds
- Card withdrawals as per the card limit
- When making a transaction, your National ID is required for identification
- You will receive a confirmation SMS or receipt for every transaction
- In the event that the Equity Bank systems are down, no transaction can be conducted
- Never disclose your PIN to anyone. **YOUR PIN IS YOUR SECRET**
- All Cash Deposits are **FREE**

For any queries call our Contact Centre on TOLL FREE 0800 211 403 | 0800 232 700