



DUUKA

AGENT CODE

Branch

Telephone No

Location

Days of operation

Hour of operation

SERVICES AVAILABLE

- Withdraw Cash
- Account Opening Origination
- Deposit Cash
- Balance Enquires
- Buy Airtime
- Bill Payments
- Domestic Money Transfers
- Facilitating Loan repayments
- Payment of Retirement and Social Benefits
- Insurance

TARIFF GUIDE

AGENCY BANKING - EQUITY DUUKA

Cash Withdrawal (EQUITY DUUKA)		BILL PAYMENTS (UMEME, NSSF payments, URA deposits, School fees deposits & Other Billers)	
Tier	Charge	Tier	Charge
UGX 0 - 60,000	UGX 1,000	UGX 0 - 30,000	UGX 1,000
UGX 60,001 - 150,000	UGX 2,000	UGX 30,001 - 60,000	UGX 1,500
UGX 150,001 - 300,000	UGX 2,500	UGX 60,001 - 300,000	UGX 2,000
UGX 300,001 - 600,000	UGX 3,500	UGX 300,001 - 1,000,000	UGX 2,600
UGX 600,001 - 1,000,000	UGX 4,500	UGX 1,000,001 - 2,500,000	UGX 3,000
UGX 1,000,001 - 2,500,000	UGX 6,000	UGX 2,500,001 - 4,000,000	UGX 3,500
UGX 2,500,001 - 4,000,000	UGX 10,000	UGX 4,000,001 - 10,000,000	UGX 8,000
		UGX 10,000,001 and above	UGX 10,000

- **NWSC payments are all charged UGX 1,000**
- **School fees payments are all charged UGX 2,000**

TRANSACTION LIMITS

	PER TRANSACTION	PER DAY
Maximum Withdraw (APP & USSD)	UGX 4,000,000	UGX 50,000,000
Maximum Deposit	UGX 100,000,000	OPEN
Minimum Deposit	UGX 5,000	UGX 5,000

MORE INFORMATION

- Bank charges shall be deducted directly from the customer's account and NO extra charge should be paid to the agent
- Services shall be provided subject to availability of funds
- Card withdrawals as per the card limit
- When making a transaction, your National ID is required for identification
- You will receive a confirmation SMS or receipt for every transaction
- In the event that the Equity Bank systems are down, no transaction can be conducted
- Never disclose your PIN to anyone. **YOUR PIN IS YOUR SECRET**
- All Cash Deposits are **FREE**

For any queries call our Contact Centre on TOLL FREE 0800 211 403 | 0800 232 700