



AGENT CODE	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
Branch	<input type="text"/>			Days of operation			
Telephone No	<input type="text"/>			<input type="text"/>			
Location	<input type="text"/>			Hour of operation			
	<input type="text"/>			<input type="text"/>			

SERVICES AVAILABLE

Withdraw Cash <input type="checkbox"/>	Balance Enquires <input type="checkbox"/>	Domestic Money Transfers <input type="checkbox"/>	Payment of Retirement and Social Benefits <input type="checkbox"/>
Account Opening Origination <input type="checkbox"/>	Buy Airtime <input type="checkbox"/>	Facilitating Loan repayments <input type="checkbox"/>	
Deposit Cash <input type="checkbox"/>	Bill Payments <input type="checkbox"/>		

TARIFF GUIDE

AGENCY BANKING - EQUITY DUUKA			
Cash Withdrawal (EQUITY DUUKA)		Bill Payments (UMEME,NSSF,URA,School Fees & Other Billers.)	
Tier	Charge	Tier	Charge
UGX 0 - 60,000	UGX 1,000	UGX 5,000 - 300,000	UGX 2,000
UGX 60,001 - 150,000	UGX 2,000	UGX 300,001 - 1,000,000	UGX 2,600
UGX 150,001 - 300,000	UGX 2,500	UGX 1,000,001 - 2,500,000	UGX 3,000
UGX 300,001 - 600,000	UGX 3,500	UGX 2,500,001 - 4,000,000	UGX 3,500
UGX 600,001 - 1,000,000	UGX 4,500	UGX 4,000,001 - 10,000,000	UGX 8,000
UGX 1,000,001 - 2,500,000	UGX 6,000	UGX 10,000,001 and above	UGX 10,000
UGX 2,500,001 - 4,000,000	UGX 10,000	<ul style="list-style-type: none"> NWSC payments are all charged UGX 1,000 SurePay payments are all charged UGX 2,500 	

TRANSACTION LIMITS		
	PER TRANSACTION	PER DAY
Maximum Withdraw (APP & USSD)	UGX 4,000,000	UGX 50,000,000
Maximum Deposit	UGX 100,000,000	OPEN
Minimum Deposit	UGX 5,000	UGX 5,000

MORE INFORMATION

- Bank charges shall be deducted directly from the customer's account and NO extra charge should be paid to the agent
- Services shall be provided subject to availability of funds
- Card withdrawals as per the card limit
- When making a transaction, your National ID is required for identification
- You will receive a confirmation SMS or receipt for every transaction
- In the event that the Equity Bank systems are down, no transaction can be conducted
- Never disclose your PIN to anyone. **YOUR PIN IS YOUR SECRET**
- **All Cash Deposits are FREE**

For any queries call our Contact Centre on +256 313 114 030 or +256 312 327 000

Equity Bank Uganda Limited: Plot 34 Church House, Kampala Road | P.O. Box 10184 Kampala | +256 312 327 000 | info@equitybank.co.ug
<http://equitygroup Holdings.com/ug> | UgEquityBank | @UgEquityBank Live Chat link: <https://equity-ug.custhelp.com>

Equity Bank Uganda Limited is regulated by the Bank of Uganda, Company Number: 52619.
 Customer deposits are protected by the Deposit Protection Fund of Uganda up to UGX10 Million Shillings. Terms and Conditions apply.