Equity Bank Uganda Limited

**REF NO:** 

#### (Licensed and Supervised by Bank of Uganda)

# **KEY FACTS DOCUMENT - DEPOSITS**

## THIS KEY FACTS DOCUMENT IS IMPORTANT TO YOU. IT SUMMARISES THE TRANSACTION YOU ARE CONSIDERING. PLEASE ONLY SIGN AFTER YOU HAVE READ, UNDERSTOOD AND AGREED TO THE CONTENT OF THIS DOCUMENT.

- 1. <u>TYPE OF ACCOUNT</u> Personal Savings Account EUR
- 2. <u>AIMS AND BENEFITS</u> A Transactional account that enables safe and secure access to money. It has no ledger fees, no minimum operating balance, unlimited deposits and withdrawals

#### 3. TERMS AND CONDITIONS

- a) Interest to be earned: % per N/A.
- b) Duration: N/A

c) Account opening balance in EUR:

d) Minimum balance in EUR:

#### 4. FEES, CHARGES AND PENALTIES

|    | Description of standard fees  | Amount in EUR /UGX /USD |  |
|----|---|-------------------------|--|
| a) | Withdrawal feesOver the counter (teller)  | 0.3% minimum \$3        |  |
|    | ATM   | N/A                     |  |
| b) | Cash Deposit charge   | 0.3% minimum \$ 5       |  |
| c) | Account statements<br>1 statements free of charge (fee applies after these) per quarter | Equiv. USD 3 per page   |  |
| d) | Balance enquiry   | -                       |  |
| e) | Administrative fees per N/a   | -                       |  |
| f) | Search fees   | -                       |  |
|    | Potential additional fees/charges   |                         |  |
| g) | System alerts   | -                       |  |
| h) | SMS alerts (per SMS alert)  | -                       |  |
| i) | Account closure fees  | Equiv. UGX 21,000       |  |
| j) | Reactivation fees Dormant accounts  | -                       |  |
|    | Inactive accounts   | -                       |  |

Depending on how you use the account, you may be charged any of the fees above, which will be directly deducted from your account. **NOTE** that while the common fees, charges and penalties are listed in the table above, there may be other fees, charges and penalties - you can find information on these in the Tariff Guide.

| The interest rate is: | Fixed 🔄 Variable 🔄 Tiered 🔄 |
|-----------------------|-----------------------------|
| End date: N/A         |                             |
| Equiv. USD 100        |                             |

#### 5. <u>RISKS</u>

- a) n/a
- b) n/a
- c) n/a
- d) n/a

### 6. FURTHER POINTS TO CONSIDER

**How to deposit money into your account:** You can pay money into your account in any of the following ways: Over the Counter, Internal Transfer, RTGS, EFT, Mobile Money, Telegrahic Transfer, Eazzy 24/7.

**How to take money out of your account:** You can take money out of your account in any of the following ways: Over the Counter, Internal Transfer, RTGS, EFT, Mobile Money, Telegrahic Transfer, Eazzy 24/7.

**Inactivity/dormancy:** After 6 months of inactivity, an account will be considered inactive. You will need to complete a Reactivation form with a proper ID to reactivate your account. After 2 years of account inactivity, the account is considered dormant. To reactivate, a fee may apply. See 4 (fees).

**Deposit protection:** Your deposits are insured up to UGX 10 million by the Uganda Deposit Protection Fund. Please ask our staff for further details.

Tax implications: The current withholding tax / excise duty will be debited from your account.

Account closure: You may close your account at any time. To close your account, complete the Account Closure form. If you close your account, there will be a charge for doing so (see 4i) and the account will be closed after 7 days. If this is a fixed deposit account, early termination may result in losing interest accrued.

**How to complain:** If you are dissatisfied with our services, we welcome you to communicate this to us through our Customer care Numbers 256772290000 or 256772291000. We will acknowledge receipt of your complaint, investigate and give you an answer within two weeks.

**Future communications:** It is important for us to be able to communicate with you. Below, please tick at least two preferred means of communication and provide details (and update us in case of any changes):

| Mobile Phone | Email 🗌 👘            | Post 🗌 | Over the counter | Other 🗌 |
|--------------|----------------------|--------|------------------|---------|
| #1           |                      |        |                  |         |
| # 2          |                      |        |                  |         |
| #3           |                      |        |                  |         |
| gnature      |                      |        |                  | Date    |
| ime          |                      |        |                  | . Date  |
|              | Relationship Officer |        | Client           |         |

Where can I find out more? If you want more information on this deposit product or the terms used in this KFD, please

| contact us on        | 256772290000, 256772291000 or 256772292000 |
|----------------------|--|
| or visit our website | www.ug.equitybankgroup.com                 |
| at                   |  |