

LIST OF SERVICES SUBJECT TO VAT

#	Services
1	Counter Cash Withdrawal
2	Supreme transaction fee to non-members
3	Supreme Membership fee (monthly)
4	RRA collection charges (Non-equity customers)
5	Bank statement Request
6	Bank Opinion /introduction/ Credit Reference
7	Interest certificate (free for churches) / lcyemezo cy'inyungu)
8	Search Fees
9	Retrieval of documents
10	Retrieval of camera images for event occurred within 15 days
11	All other certificates/demand for banking opinion, balance confirmation, ec
12	Withholding tax certificate
13	T-bills and T- bonds subscription on behalf of the client
14	Cheque books per leaf
15	Cheque books per leaf (express) applied before 11:00am
16	Bankers cheque-customers
17	THIRD PARTY CHEQUES CASHING
18	Transaction fees - Inward Cheque Clearing
19	Cheque Stop payments Instructions (Stolen, Lost & damaged)
20	Cheque_ Uncleared effect
21	Intercountry Withdraw
22	Loan Application and Credit Evaluation fee
23	Annual management fee
24	Loan re-structuring fee (Distress)
25	Restructuring fees on FCY loans
26	Early repayment fee (Buy Out by other bank)
27	Loan Extension fee

28	Change of existing loan terms and conditions
29	Late Registration of security
30	Cheque accommodation
31	SMS Alert
32	Mini statement (By Email)
33	Cash withdraw ATMs
34	Print ATM receipt
35	Classic Cards application/Replacement visa/mastercard/Gusaba ikarita/Gusimbuza VISA/Mastercard
36	Equity Cards Withdrawal Fees (FRW Cards)/Ikiguzi cyo Kubikuza ukoresheje ikarita (Frw)
37	Equity Cards Withdrawal Fees (USD Cards)/Kubikuza ukoresheje ikarita (USD)
38	Print receipt for ATM withdrawal from other banks
39	Declined Visa or master card/transaction on (Other bank's card)- Kubikuza ukoresheje ikarita y iyindi banki byanze
40	ATM balance inquiry from other banks/kureba amafaranga kuri konti ukoresheje ATM yi yindi banki (On Screen)
41	ATM balance inquiry from other banks/kureba amafaranga kuri konti ukoresheje ATM yi yindi banki (on Receipt)
42	Retrival of ATM Transaction Image
43	Prepaid card
44	EAZZYBIZ & EAZZYNET 3rd token replacement / gusaba token ku nshuro ya gatatu
45	EAZZYBIZ & EAZZYNET
46	AGENCY BANKING_ Withdraw
47	Pay RRA Taxes/Kwishyura Imisoro (Non Equity Customers)